

RETURN POLICY

If you are not satisfied with your purchase, simply return it to us in the complete and original packaging (together with all accessories and manuals) within 30 days of the date of purchase. We will gladly replace or repair the item, or return your money.

Step 1. Call customer service at #888-373-2730

They will need the invoice number, product number, and quantity to be returned.

- Step 2. Attach the <u>A</u>uthorization <u>T</u>o <u>R</u>eturn (<u>ATR</u>) to the outside of the box that will be returned. Merchandise should be taken to regular delivery area to wait for pick up.
- Step 3. Your regular delivery personnel will pick up the merchandise in 1-3 business days.

Max Choice furniture and any assembled furniture cannot be returned. Electronics items, software, digital cameras, computers, PDA's and business machines must be returned within 14 days of purchase.

Computers, PDA's, digital cameras, monitors, projectors or software can be returned for a complete refund if the item is in the original, unopened package. Defective items can be exchanged for an identical item only.

Except for special orders, non-catalog items, and technology items (including hardware, software, and peripherals), OfficeMax shall accept returns of Supplies if in resalable condition and made within 30 days of original shipment. For returns of special orders and non-catalog items, OfficeMax shall accept returns on a case-by-case basis. For technology items, OfficeMax shall only accept returns based on the manufacturers' return policies.

FURNITURE.

Returning furniture is easy. We are happy to accept returns on stock catalog items in new condition. These items must be returned in their original packaging within 14 days. Custom or made-to-order furniture is only returnable if defective.

WARRANTY.

OfficeMax warrants that OfficeMax is the legal and rightful owner of the Supplies or that it is legally licensed and/or authorized to sell and/or distribute Supplies being purchased hereunder. All Supplies delivered hereunder will be free and clear of any and all encumbrances of any kind.

Customers acknowledge that OfficeMax is not the manufacturer of any of the Supplies purchased hereunder. Other than the warranties set forth above, any warranty with respect to the Supplies must come from the manufacturer. OfficeMax will pass through to Customers any applicable warranties of the manufacturer to the extent permissible. Notwithstanding anything to the contrary, OfficeMax's liability is limited to the replacement value of the Supplies.

THIS WARRANTY SUPERSEDES ALL INCONSISTENT PROVISIONS OF ANY AND ALL PURCHASE ORDERS, INVOICES, ACKNOWLEDGMENTS, OR OTHER WRITINGS OR STATEMENTS, WRITTEN OR OTHERWISE. OFFICEMAX DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND PRODUCT LIABILITY, SPECIFICALLY INCLUDING THE IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE.